

Rules for using ChiedoCover furniture

During operation, furniture can be influenced by various factors:

Sunlight

Avoid prolonged direct exposure to sunlight.

Temperature

- Avoid temperature changes during storage and operation. Temperature readings: from +10°C to +30°C.
- Place furniture at a distance of 1 meter or more from radiators, heaters and other heat sources.
- Remember: directed exposure to temperatures above 75 degrees can lead to peeling of coatings, films, edges, and plastic.
- Avoid the possibility of hot objects (iron, kettle, etc.) or heating radiation (lamps, unshielded microwave emitters, etc.) coming into contact with the furniture.

Humidity

- Store and operate furniture in dry and warm rooms with heating and ventilation, with relative humidity ranging from 45 to 70%.
- The surfaces of furniture countertops should always be dry. Wipe up spilled liquids promptly.
- Remember: laminated chipboard and MDF countertops are afraid of rain. Water can penetrate under the adhesive edge of the tabletop, which will lead to inevitable damage to the product.

In addition to the above conditions, do not allow prolonged use outdoors, installation directly on the ground, or use in humid climate conditions.

When using tables, permissible load:

- on the tabletop - up to 100 kg; chairs on a metal frame; permissible load up to 180 kg; chiavari
- chairs made of solid birch - up to 120 kg

Caring for the surface of laminated chipboard, MDF countertops

- The surfaces of the countertops should only be wiped with a soft cloth (flannel, microfiber, etc.). Avoid exposure to abrasive and aggressive care products.
- Remember: if aggressive chemicals get on the countertop, you must immediately wipe off the product and then wash the surface of the countertop using clean water or a mild soap solution, without over-wetting the surface.
- At the end of any cleaning, it is necessary to wipe dry all parts that were subjected to wet cleaning. Pay special attention to the edges of the tabletop

Care of painted surfaces

ChiedoCover products, painted with powder paints, are easy to use; any water-based products can be used to clean the product, with the exception of abrasives.

Caring for furniture made from furniture board

Information about furniture panels made from solid pine, oak, ash
Furniture panel or panel part is a sheet wood material made from solid wood by gluing together along the length of wooden blocks (lamellas), sawn in different directions, and therefore the furniture is made made of panel material, differs in appearance from products made from solid wood.

The advantages of this material are the ability to manufacture furniture of the largest sizes, the possibility of self-repair, as well as a significantly lower cost of production in comparison with products made from solid wood.

Wood is a natural, natural material. Each tree is unique – each has its own, different wood texture. It's like fingerprints, everyone has them, but everyone has their own.

Countertops made of valuable hardwood are natural wood, finger-jointed slats of various lengths. The slats can have different natural shades and structures, this cannot be a disadvantage of the product!

Solid wood panel material is dried to a moisture content of 8-10%; while the ambient humidity is usually 45-60%.

Because wood is a natural material, it can expand and contract depending on the humidity of the environment. For example, a humidity level of 85% can cause a 4m worktop to expand up to 10mm in width.

Low environmental humidity can lead to drying out and even cracking of wood, as well as to a reduction in the size of the tabletop. If the countertop is exposed to varying degrees of humidity on the top and bottom sides, it will begin to bow.

Once the wood has dried, small air pockets may appear that will appear as small cracks on the surface. This is a natural phenomenon and may be the result of changes in temperature or humidity. Small cracks can be repaired using wood putty. Small cracks are natural for wood, are not a defect in the product and cannot serve as a basis for claims or complaints.

Rules of care

Tables made from solid wood panel material require special care, and compliance with certain rules and recommendations for their operation for the entire period of their use:

- the product must be located and used indoors at a temperature not lower than 0° and not higher than 30°;
- The humidity in the room should not be lower than 40% and higher than 60%. In winter, humidity usually drops to 15-25% and this can lead to loss of natural moisture in the wood and, as a consequence, to the formation of small cracks or deformation of the product. To avoid this, we recommend using humidifiers in winter;

- To maintain color stability, it is not recommended to expose the table to direct sunlight;
- to remove dirt and stains from the surface of the product, it is necessary to use special cleaning products for wooden products, preferably containing wax;
- It is not recommended to use products containing aggressive components such as alcohol, solvent or abrasives; Do not place hot objects such as mugs with hot drinks, frying pans, hot pots, etc. on the countertop. If you still need to place them, use special stands or other objects to isolate direct contact between the hot object and the tabletop. In direct contact with the table surface, the temperature of the object should not exceed 50°;
- tables are intended for indoor use only, avoid using them outdoors;
- Do not use tables in close proximity to heat sources. The distance from central heating radiators must be at least 1.5 meters;
- if necessary, lubricate the metal guides with liquid machine oil;
- It is not allowed to cut food directly on the countertop; you must use cutting boards; any shock loads are also unacceptable. All this can lead to mechanical damage, cracks and damage to the paintwork.

Try to avoid getting water on hardwood flooring as this can cause dulling and damage to the finish.

The wooden countertop is easy to clean. Wipe it from time to time with a damp (well wrung out) cloth.

The varnished coating does not require special care in the first 10-20 years. Then you can update or completely change it. Make sure that the old layer of varnish is completely removed. Apply the new varnish coating in two

layer. Use only varnishes approved for contact with food.

For routine cleaning, use mild soap and water and a soft cloth (do not use concentrated detergents). Never use products that contain ammonia (ammonia) or cleaning powder.

When removing the oil layer from the surface, it is necessary to restore it. Any contamination must be removed from the surface of the wood immediately. Small dirt can be removed from the surface using water, soap solution and a soft sponge. Heavier stains are removed using an abrasive sponge (P 180) or an abrasive belt (P 240). Attention! Spilled liquids, drops of water, wet marks from plates, glasses, cups, etc. must be removed from the surface of the wood. Immediately treat the surface with oil. Do not allow contaminants to be absorbed into the surface of the wood.

All surface care methods require re-treatment with oil:

- after cleaning the surface, apply a small amount of oil, rub it in and polish with a soft cloth or a piece of suede; make sure that there are no wet spots left on
- the surface; If processed correctly, the restored area will be indistinguishable from its neighbors.

Caring for veneer furniture Veneer furniture should be protected from direct sunlight and cold/hot objects.

For effective cleaning and care of veneered furniture, you may find the following tips useful:

- Regularly wipe the surface of the veneer well with a cotton cloth. Dust left on furniture can cause damage to the surface. Dust particles, when pressed and combined with each other, can leave scratches during polishing.
- Do not place hot/cold objects on the veneered surface, as the resulting condensation can damage the veneer,

and hot objects leave white marks that cannot be removed.

- To clean the surface, use a damp cloth moistened with warm water and a suitable cleaning solution. Do not spill water on the products: a large amount of water causes the veneer to swell and peel off from the base. The remaining solution should be washed off with clean water, wiping the surface dry with a soft cotton cloth. To protect the product from scratches, use a tablecloth, cup holders, trays, etc. Photo frames, glasses and other decorative items can cause dents and scratches, so cover the products with napkins or a tablecloth.

Mechanical impact ChiedoCover furniture is used only for seating in domestic and public premises.

It is prohibited to stand with your feet on the products, sit on the armrests, or swing. For screwing light bulbs, hanging curtains and other household tasks, use a stepladder or ladder designed for this purpose.

Remember: if your furniture has removable covers, use the services of special dry cleaners to remove dirt (the exception is furniture with removable covers that can be washed). Do not allow directed mechanical impact on parts and elements of furniture, do not try to intentionally damage the product (scrape off the coating, pick out fastening and decorative elements (plugs, etc.)). During storage, to protect furniture from mechanical damage in places where products/furniture elements come into contact with each other, with external factors, auxiliary packaging means must be used.

Procedure for submitting quality claims

1. The warranty period for ChiedoCover furniture is 12 months from the date of manufacture (unless otherwise provided by the contract), the service life of ChiedoCover furniture is 5 years (unless otherwise provided by the contract). Claims are accepted in writing within the warranty period.

The warranty does not apply to consumables used in assembling the product.

3. Product parts with identified defects during the warranty period are repaired free of charge or replaced with new ones.
4. In the process of improving consumer qualities, the appearance can be modernized. Please check the exact appearance with the manager when ordering.
5. The warranty does not apply to furniture:
 - used for other purposes, used in violation of these operating rules, assembled and installed independently
 - having mechanical damage to parts of the product arising during operation

Document last modified date: January 31, 2022